

**MICHAEL O. & MYRA E. JONES**  
**Lane's End**  
**2229 MAIN STREET**  
**BETHLEHEM, PENNSYLVANIA**  
**18017-3700**

November 24, 2003

Mac Kitchens  
2500 Schoenersville Road  
Allentown, Pennsylvania 18109

In re: 2229 Main Street, Bethlehem

Dear Mac Kitchens:

You recently completed a new kitchen in our home on Main Street Extension in Bethlehem. We thought about a new kitchen for many years before acting on our ideas. We were very pleased with the process by which you planned our new kitchen. We received an estimate from another local cabinetmaker, but the work that you put into our initial estimate and meeting was outstanding. Throughout the entire process you accepted our input and offered your ideas. We worked together and the result was an outstanding kitchen that looks great, works well and adds value to our home.

As a Certified Kitchen Designer, Doug II helped us with kitchen wall color. He always had just the right advice with regard to color combinations and all of the other elements that go into the design of a kitchen.

I would call Mac Kitchens again for any other work that would involve fine cabinetry, countertop design and installation.

Sincerely,

*Michael O. Jones*  
Michael O. Jones

Dear Doug,

Just a short note to tell you how pleased I am with my new kitchen. I am so thrilled about it, that I feel like I have a whole new house. I keep wandering into the kitchen just to look at and admire it. I never imagined it would look so good. I am glad I heeded your knowledge and expertise. Everyone who has seen it, loves it. I must also mention that the quality and timeliness of the work is unregretted.

If at anytime you would like to

use me as a reference, please feel free to do so.

Once again, thank you, thank you, thank you.

Happily yours,

Jane Sabler

Thanks Mac Kitchens for a wonderful kitchen remodel. Doug "spoils" his clients with attention to all requests, returning phone calls promptly and patiently helping this very indecisive client choose her materials. Doug and his carefully chosen skilled craftsmen treated my home with care and cleared debris daily.

Also, let me not forget, five other remodelers looked at our kitchen, Doug was the only one who had a design that worked perfectly!

Thanks,  
Donna Sawyer

Dear Doug,

Just a quick thank you to tell you how thrilled we are with our new kitchen. We absolutely love our cabinets & countertops and are so pleased with all of the details of the job. We have recommended Mac Kitchens to many of our neighbors and friends. Thank you for a job very well done!

Tiffany &  
Geoff Kingdon